

HAVE AN ISSUE WITH YOUR SOTHING BOOT DRYER?

Need help with setup, drying performance, airflow, Odor/Ozone Mode, a damaged item, missing parts, or warranty service? We're here to help.

CHOOSE EITHER WAY TO CONTACT US:

1. Contact us through Amazon

Click the button below to reach us directly through your Amazon order. This helps us locate your order faster.

Ask a question

2. Email SOTHING Support

Email: support@sothing.net

Please include your order ID, model number, a short description of the issue, and photos or a video if available.

VIEW FAQs & QUICK HELP

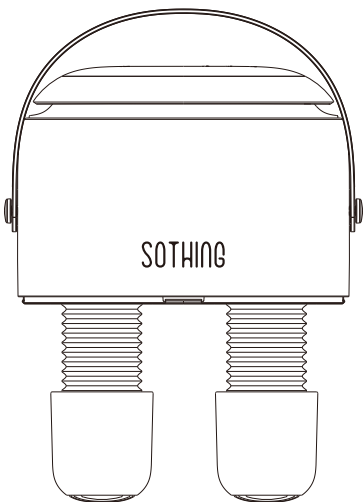
Scan the QR code for setup guidance, troubleshooting tips, and answers to frequently asked questions about your SOTHING shoe dryer.



SOTHING

Boot Dryer Ultra

USER MANUAL



READ AND SAVE THESE INSTRUCTIONS

Inspect the Unit Before Use.

If your SOTHING shoe dryer arrives damaged, defective, or missing parts, contact support@sothing.net for assistance.

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IMPORTANT SAFETY INSTRUCTIONS



When using an electrical appliance, follow basic safety precautions to reduce the risk of fire, electric shock, burns, product damage, or injury.

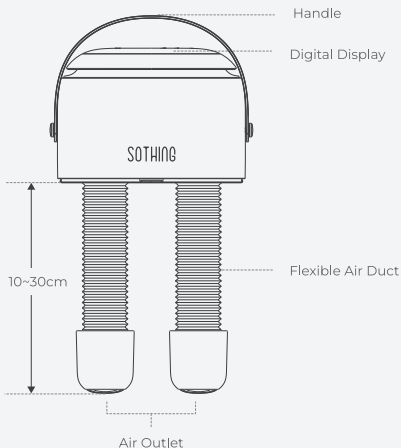
1. Use this product only as described in this manual.
2. For indoor household use only. Do not use outdoors.
3. This product is plug-in only. It is not cordless or rechargeable.
4. Use only with a wall outlet that matches the rating on the product label.
5. Do not use with wet hands. Do not immerse the product, plug, or cord in water.
6. Do not use near bathtubs, sinks, showers, pools, or other wet areas.
7. Place on a dry, stable, flat, heat-resistant surface. Do not use on carpet, bedding, paper, or flammable surfaces.
8. Keep at least 4 in / 10 cm of clearance around the product. Do not cover or block the air inlets, ducts, or outlets.
9. Keep away from curtains, fabric, aerosols, fuel, and heat-sensitive materials.
10. Do not insert fingers, metal objects, or foreign objects into the air outlets or air inlets.
11. Do not pull, twist, pinch, or place heavy objects on the power cord.
12. Turn off and unplug after use, before cleaning, and before storage.
13. Do not disassemble, repair, or modify the product yourself.
14. Keep the product and packaging away from children. Children, elderly users, or persons needing assistance should use it only with supervision.
15. If you notice smoke, burning smell, abnormal noise, unusual heat, or damaged parts, unplug the product immediately and stop using it.

Ozone Safety

1. Ozone Mode is designed to help reduce odors inside footwear. The dryer generates ozone internally during this mode. No refills are required.
2. This product bears the CE marking and has completed the applicable conformity assessment for EU safety, health, and environmental protection requirements.
3. Ozone Mode generates a controlled amount of ozone to help reduce odors inside footwear. The product is designed for safe household use when operated according to this manual.
4. People with asthma, allergies, respiratory conditions, or odor sensitivity should avoid ozone exposure.
5. For best results, use Ozone Mode in a well-ventilated area and avoid placing your face directly near the air outlets. After the cycle, allow the footwear to air out before wearing.
6. Ozone Mode is intended only for footwear odor reduction. It is not intended for medical, sterilizing, sanitizing, or disinfecting purposes.

PRODUCT OVERVIEW

Package Contents

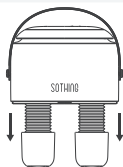


OPERATION

Before Use

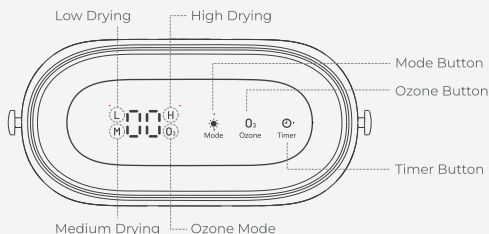
1. Remove packaging and inspect the product, plug, cord, display, and air ducts.
2. Place the product on a dry, stable, heat-resistant surface.
3. Make sure the air inlets, ducts, and outlets are clear.
4. Loosen laces and remove wet insoles if possible. Shake or wipe away excess water.

Set Up The Shoe Dryer



Pull down the air outlet, insert the air duct into the shoe, and turn on the switch to start using.

Control Panel




Mode
Button


Ozone
Button


Timer
Button

Press once to start Low Drying Mode. The display shows L and the default time is 1 hour.

Press twice to switch to Medium Drying Mode. The display shows M and the default time is 1 hour.

Press three times to switch to High Drying Mode. The display shows H and the default time is 1 hour.

Press four times to turn off the dryer. The fan will run for about 10 seconds before stopping.

Press once to start Ozone Mode for odor reduction. The display shows O₃ and the default time is 1 hour.

Press again to turn off Ozone Mode. The fan will run for about 10 seconds before stopping.

Note: In Ozone Mode, heat is off and the fan remains on.

Works in both Drying Mode and Ozone Mode.

Press to set the timer from 1 to 9 hours.

Each press adds 1 hour: 1h -> 2h -> 3h ... -> 9h.

Note:

1. Drying Mode and Ozone Mode work separately and cannot run at the same time. During Ozone Mode, press the Mode button to switch directly to Drying Mode. During Drying Mode, press the Ozone button to switch directly to Ozone Mode.
2. The Mode button and Ozone button can each turn the dryer on or off.
3. The display shows the remaining time in 1-hour increments. When the timer reaches zero, the heating element stops immediately. The fan will continue running for about 10 seconds before the display turns off.

Drying Guide

Footwear Condition	Suggested Mode	Suggested Time
Daily moisture or light refresh	Low or Medium	About 1 hour
Light rain or damp sneakers, canvas shoes, or slippers	Medium	1-2 hours
Rain-wet or washed and spin-dried sneakers or slippers	Medium or High	3-6 hours
Thick boots, snow boots, or very wet footwear	High	6-9 hours; repeat if still damp
Odor after drying	Ozone Mode	1 hour, then air out

Suggested times are based on S2101 drying tests and may vary by material, thickness, moisture level, room temperature, humidity, and hose placement. Warm airflow is gentle by design and may feel slower than a hair dryer. For delicate leather, suede, glued soles, or heat-sensitive materials, use Low mode and check regularly.

CLEANING AND STORAGE

1. Turn off, unplug, and allow the product to cool before cleaning.
2. Wipe the housing and air ducts with a soft, dry cloth. Use a slightly damp cloth with mild soap only if needed.
3. Do not rinse the product or let liquid enter the air inlets, air outlets, display, or buttons.
4. Do not use alcohol, gasoline, abrasive cleaners, bleach, metal brushes, or corrosive chemicals.
5. Keep the air inlets and outlets free from dust, lint, and foreign objects.
6. Store in a cool, dry, well-ventilated place. Do not wrap the power cord tightly around the product.

TROUBLESHOOTING

Troubleshooting

Problem	
No Power or No Heat	Connect the dryer to a 120V wall outlet. Press Mode to select Low, Medium, or High, then set the timer. The dryer must remain plugged in during use and is not rechargeable.
Stops Early or Shows "EE"	Unplug the dryer and let it cool. Check that the hoses, air inlets, and air outlets are not blocked. Straighten the hoses and restart the dryer. If the issue happens again, stop using the product and contact SOTHING Support.
Sounds and Smells	A steady fan sound and a brief fan run after heating stops are normal. A faint ozone smell, or no noticeable ozone smell, can also be normal. If you notice a burning, melting-plastic, or electrical smell, unplug the dryer immediately.
Need Help?	For suspected malfunction, repeated shutdown, uneven airflow, or missing, damaged, or opened items, contact us: Amazon: Your Orders -> Select this item -> Contact Seller Support Email: support@sothing.net Please include your order ID and a photo or short video of the issue.

SPECIFICATIONS

Item	Specification
Product name	SOTHING Hot Air Shoe Dryer Ultra
Model	DSHJ-S-2101
Rated voltage	120 V~
Rated frequency	60 Hz
Rated power	95 W
Product size	150 x 76 x 200 mm
Net weight	Approx. 500 g
Air duct length	Approx. 4~11.8 in / 10~30 cm
Drying temperature	Low: approx. 113 °F / 45 °C Medium: approx. 122 °F / 50 °C High: approx.149 °F / 65 °C
Timer	1-9 hours
Ozone output	Approx. 5 mg/h

WARRANTY

Warranty

This product includes a 12-month limited warranty from the date of purchase. The warranty covers defects in materials and workmanship under normal household use. It does not cover misuse, unauthorized repair, modification, water damage, accidents, improper storage, normal wear and tear, or failure to follow this manual.

Customer Support

For support, contact us through Amazon Buyer-Seller Messaging or email support @sothing.net.

Disposal

Do not dispose of electrical appliances with household waste where local recycling options are available. Follow local regulations for electronic waste disposal.

VIEW FAQs & QUICK HELP

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SOTHING

CHECKER

DATE

SHENZHEN BIGCASE TECHNOLOGY CO.,LTD